



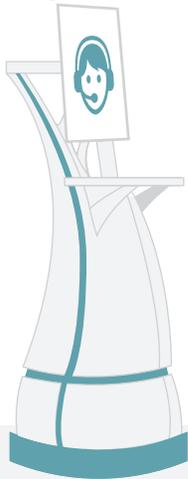
REDEFINE SENIOR LIVING

# Introducing SAM, The Robotic Concierge™

## OVERVIEW

Senior living communities face many challenges. Rising operating costs, increasing acuity levels, staff turnover and competition make it challenging to improve resident care and satisfaction. Luvozo is changing the way residents interact with their senior living community. We've built SAM, combining the very best in cutting-edge technology and human touch to provide frequent check-ins and non-medical care for residents in long-term care settings.

### Our system delivers significant benefits for community operators:



- Increases resident check-ins and interactions per day
- Reduces care cost creep and reliance on agency staff
- Reduces call bell response time, one of the leading complaints among assisted living and skilled nursing residents
- Provides an unparalleled market differentiator in an increasingly competitive landscape
- Increases non-intrusive monitoring for residents with high fall risk

## HOW IT WORKS

1



STAFF PREPARE CHECK-IN SCHEDULES FOR SAM TO FOLLOW, CUSTOMIZED FOR RESIDENT NEEDS AND STAFF WORKFLOW.

2



STATE-OF-THE-ART TECHNOLOGY AND A MAP OF THE FACILITY HELP SAM AUTOMATICALLY MAKE A PLAN.

3



SAM USES SENSORS AND REDUNDANT SAFETY SYSTEMS TO SAFELY MOVE WITHOUT STAFF INTERVENTION.

4



TRAINED, OFF-SITE CARE PROFESSIONALS CONNECT THROUGH SAM TO PROVIDE PERSONALIZED CHECK-INS

5



SAM PROVIDES MEAL/ACTIVITY REMINDERS, FAMILY UPDATES, FALL HAZARD ASSESSMENTS, DELIVERY.

6



SAM CHECKS IN FREQUENTLY, THROUGHOUT THE DAY, TO EXTEND YOUR STAFF'S COVERAGE.



## WHAT ADMINISTRATORS AND RESIDENTS ARE SAYING

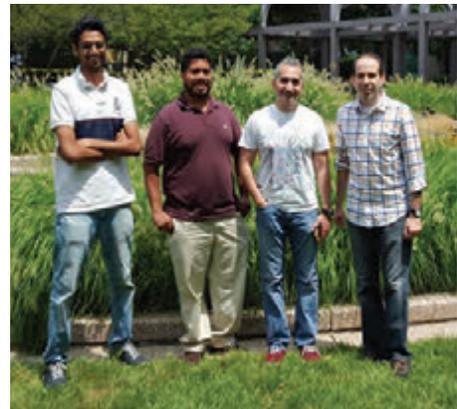
"Skilled nursing facilities need to invest in more technological advances to improve care and resident satisfaction. Our experience with SAM demonstrates that promise and we are excited about this opportunity." *—Administrator, Washington, D.C. senior living community*

"I like SAM. He's a pleasant presence." *—Skilled nursing resident, Washington, D.C.*

"This could really help prevent falls, assist with rounds, and take over menial tasks. I think everyone could use a SAM." *—Director of Nursing, Washington, D.C. senior living community*

## ABOUT US

Luvozo is dedicated to developing and delivering solutions for senior living communities that improve resident safety and overall care. As a public benefit corporation, social benefit through advanced assistive technology is not only a part of our culture, but it is at the very heart of our company. Founded in 2013, the company has developed a deep expertise in applying state-of-the-art technologies to long-term care settings. Luvozo's experienced team members have worked on cutting-edge technologies and projects at leading research universities and government agencies, including University of Pennsylvania, George Washington University, National Science Foundation, and Naval Research Laboratory.



Additionally, our team is advised by industry leaders with decades of experience working for AARP, HCR Manor Care, and Marriott Senior Living, and our care insights are guided by a leading researcher in gerontology and fall prevention solutions. When you choose Luvozo, you know you'll be getting the most innovative solutions and services.

## READY TO MAKE YOUR COMMUNITY STAND OUT?

**Now offering SPECIAL INTRODUCTORY PRICING for a limited time!**

**Contact us today to begin featuring the SAM robotic concierge service in your community.**



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